



Quality Policy D-Q-00001

Creation date: 05/08/2019

Revision No: 2. Revision date: 26/10/22

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Approved on 28/10/22

Approved by: *[Signature]*





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Quality Policy

Mekanika prides on achieving the highest level of customer satisfaction through the delivery of excellent quality products and services, that consistently exceeds our customer needs and expectations.

We strive to supply capital resources and the organization to assure the highest quality of all products and services provided. We equip ourselves with optimal training, equipment, facilities, and systems to deliver the best client's experience and to comply with all the statutory, regulatory, international standards and Mekanika requirements.

To accomplish this, we have re modelled our quality management system to satisfy the requirements of ISO 9001:2015, our Directors, Management and Staff are fully committed to this Quality Management System.

We assure continuous monitoring of Quality Performance and implement improvements where appropriate. Committed to communicate this Quality Policy, together with the set Quality Objectives and Processes to all our staff members ensuring a thoroughly consistent service.

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